



November 2024

Important Note

QIAcuityDx® Four

Dear valued QIAGEN customer,

Thank you for supporting our product, QIAcuity Dx Four (cat. no. 911060).

We want to remind you that the QIAcuityDx System should be run under stable network conditions. Disruption to the network may result in loss of data. The ethernet connection should not be removed while the instrument is running.

Power cycling of the QIAcuityDx instrument is recommended to ensure correct functioning of the QIAcuityDx System. This process is outlined in section 6.1 of the *QIAcuityDx System User Manual*.

Should you encounter other problems or issues, you can reach out to our QIAGEN Technical Service team at support.qiagen.com

Sincerely,

The QIAGEN team.

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